



Norway Video Digital Upgrade Project

City of Norway
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City of Norway
 Council
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In an EMERGENCY, dial 911

An emergency is any situation that requires immediate assistance from the police, fire department, or ambulance.

Examples include:

* Fire *Crime,
(especially if in progress),

*Car Crash,
(especially if someone is injured)

*Medical
(especially symptoms that require immediate medical attention)

IMPORTANT NOTICE

Please, do NOT call the Police Department for Utility Outages, Call 906-563-9961

In last month's newsletter, The City of Norway Communication's Department announced plans to distribute the video signal digitally rather than analog. As we stated last month, the city prides itself on delivering the best entertainment and communication technology in our area. This past month we received a number of questions regarding this change and want to respond to those questions.

The first and most common question is why? To date, we have utilized both analog and digital signals to deliver the cable TV channels you enjoy. What you currently receive in your 74 channel package is an analog signal. The city actually receives these channels digitally and converts them to analog in order for you to receive them on your television. Analog technology is becoming more and more outdated. The bandwidth required to transport analog signals is also significantly greater than what is needed for superior digital signals. The amount of room required to transport or carry those 74 channels is full and we are now required to carry additional channels in the extended basic due to contractual agreements from the major providers. We cannot honor those contracts in our current configuration unless we start dropping stations which overall doesn't improve our video product for the customer. In our efforts to provide the highest possible level of quality, we will be upgrading our cable TV signal to become completely digital. This transition will also free up portions of our fiber connection which will enable faster Internet speeds in the future.

Second question.....what does this mean for me? Well, if you can currently get 6.1, 6.2, 3.1, 3.2, etc on your television then you are ready. Most TVs manufactured in the last 10 years already have the necessary tuner. A digital tuner converter box is not required if your TV has this tuner. You have a digital ready television. If you do not get 3.1, 6.1 etc then you need a digital tuner converter box (*you may need to reprogram your television to get channel 3.1, if you haven't done so already*). If you need to use a digital tuner converter box then you can do this in one of two ways. First is you could rent a box from the city. Boxes will be rented for \$5 per month for a standard digital box or \$10 per month for a digital box with a DVR. If you do not want to rent a box, digital tuners can also be purchased at any store where electronics are sold.

Please note, if you purchase a digital tuner converter box, it must be QAM compatible.

If you are unsure whether your TV has a digital tuner built in, please call city hall at 563-9961 and someone will assist you.

Due to customer questions and concerns over timing on the digital conversion, the city council has decided to delay the original January 22nd conversion date to allow more time for our customers to prepare. A new conversion will be set by the council in the coming weeks. **Additional information will be provided as it becomes available.**

Non-Emergency Phone Calls

The Dickinson County Sheriff Department is no longer answering non-emergency calls for the City of Norway. For after hour utility outages (*electric, water, sewer, cable, Internet, & phone*) call City Hall at 906-563-9961. Do not call the Police Department. When you call City Hall after business hours, listen carefully to the new message and respond appropriately.



Water



Sewer



Cable



Internet



Phone





Council Meetings Televised! Watch City Council meetings from the comfort of your own home. The City televises meetings on channel 7 three times a week. Wed. 7:00 pm, Fri. 7:00 am, and Sun. 1:00 pm

 **Ice Rink is OPEN** 

Hours:
Weekdays 3pm to 9pm
Weekends Noon to 9pm
Weather Permitting

Ice Skates available to use...FREE!!

Discarded Christmas trees will be picked up curb side on the street.



Deadline for payment of winter real and personal property taxes collected by the City of Norway are extended from February 15, 2018 to February 28, 2018 without penalty. Real property taxes are subsequently due to the County Treasurer as of March 1, 2018 with the imposition of a 4% penalty. City of Norway staff will continue to collect personal property taxes as of March 1, 2018 with penalties charged accordingly.



Boulevard Tree Program

Limited time offer from the City of Norway.
2018 SPRING TREE PLANTING

Have a tree planted in your boulevard!
Order forms and further information will be available in February.




 **Reminder.....**

If you are worried about your pipes freezing and think that you need to let your water run, call City Hall. If you are not authorized by the City to let your water run and you do, the City will NOT discount your consumption.

COMPOST SITE
Closed for the Season.

Community Advertising - Channel 7

Many options and ways to advertise creatively.
Advertise by the day, the week or the month.
\$10 a week or \$30 a month.
For more information, stop by or call Jamie at City Hall,
906-563-9961 Ext. 202

Sidewalk Replacement Projects

In the past the city has offered a shared sidewalk replacement program to address boulevard sidewalks. Over the years this program has stalled due to the tremendous stress on our street budget. The same funds that pay for road improvements also pay for sidewalks. We have opted to use our road funds for roads. One way to address the funding issue is to administer a 50/50 program like our boulevard tree replacement program. Residents pay for the material (concrete) and the city crews remove, replace, and restore the new walk. With this program, there will be no affect on the cities road budget. If interested, contact city hall at 906-563-9961 to be placed on the sidewalk replacement list. Someone from the city will contact you and inspect your sidewalk.



Notice, the City Parking Ban is in effect as of November 1st.

No parking on street from 3am to 7am.

If you are parked on the road and it freezes or snows and the plow/salt trucks need to get out, **YOU WILL BE TICKETED, NO WARNINGS WILL BE ISSUED!**

Tickets will be issued with the first sign of inclement weather!



UTILITY BILL PAYMENT Utility bills for the City of Norway can be paid at the Northern Interstate Bank of Norway, or at the branch located in Pat's Food's. We also have two drop boxes for payments (*no cash please!*) a walk up box located in front of City Hall and a drive-up box in the alley behind City Hall. Credit card payments and automatic payments are also accepted.



