



CITY OF NORWAY

PUBLIC PARTICIPATION PLAN

A GUIDE TO COMMUNITY ENGAGEMENT IN THE CITY OF NORWAY

Public participation is a critical element in the development of broadly inclusive communities that are responsive to their constituents. Participation can be a powerful force as it relates to civic matters; it can drive the support needed to bolster a public initiative to success, or in other cases, significant public opposition too late in the process can spell disaster for a project. Proactive communities recognize that harnessing early input from the public is an essential step for major projects, from master planning to physical development projects.



Meaningful engagement also has the additional benefit of cultivating a more informed citizenry when it comes to current City issues. When residents are aware of the facts and circumstances regarding changes in their community, they are more empowered to provide constructive feedback that can result in project modifications that better align with the needs and wants of the community. Consistently meeting the public's expectations for public engagement serves to build a sense of trust and understanding that enhances the bond between the City and its residents and often leads to better outcomes than if it did not.

This Public Participation Plan is a guide for the leaders and citizens of the City of Norway to guide our collective efforts on engagement; describing the way it is expected to happen, and when and where it will take place. By adopting this plan, the goals and strategies become a policy by which the City will seek to improve its communications and outreach efforts, while stakeholders will have a resource they may look to for important details on how information will be communicated to them.

HOW TO USE THIS PLAN

This plan should be consulted by City leaders whenever opportunities arise for obtaining public input. Processes such as master planning or parks and recreation plan updates have requirements for public input and there are a variety of ways for obtaining this input. As these processes and others like them happen, the City should consider employing multiple methods and opportunities in order to capture the thoughts and opinions of a broad-range of the stakeholders in Norway. Beyond the development of plans, the City may also wish to solicit feedback from its stakeholders on specific development projects, events, or initiatives. For these more focused activities, the City leaders should try to identify who may be affected by the outcomes of the activity and attempt to target those stakeholder groups using the methods they are most likely to respond to. *Section III: Stakeholders* includes a growing list of the groups and organizations in the City of Norway, their specific interest areas, and recommends the methods by which public engagement would be most effective.

Residents of the City may use this plan as a resource for understanding how City leaders might try to connect with them when input is solicited. By understanding the practices described on Pages 5-7, a resident can be aware of the opportunities and venues where the efforts will likely be targeted, and also some basic familiarity of the protocol for each of these activities. For example, when and how a member of the public may interact with the City Council at a public meeting.

BECOMING REDEVELOPMENT READY

In 2018, Norway signaled its intent to pursue RRC certification by engaging in the program, which means a number of these best practices must be included in the Public Participation Plan’s development to maintain a RRC-compliant document. The basic framework of criteria and expectations from these best practices which follow below, have been incorporated into this plan.

Best Practice 1.2 - Public Participation Strategy

1. The community has a documented public participation strategy for engaging a diverse set of community stakeholders.
 - The strategy identifies key stakeholders, including those not normally at that visioning table.
 - The strategy describes public participation methods and the appropriate venue to use each method.
 - If a third party is consulted, they adhere to the public participation strategy.
 - The community assists the developer in soliciting input on a proposal early in the site plan approval process as detailed in the public participation strategy.

2. The community demonstrates that public participation efforts go **beyond the basic methods**.

Basic Practices	Proactive Practices
Following open meetings requirements	Individual mailings
Website postings	Community workshops
Local cable notifications	Social media usage (Facebook, Twitter, etc.)
Newspaper postings	One-on-one interviews
Flyers in public places	Design charrettes
Attachments to water bills	Focus groups
Announcements at meetings	Crowdsourcing

3. The community shares outcomes of public participation processes.
 - The community tracks success of various outreach methods.
 - The community participation results are communicated in a consistent and transparent manner.

The RRC evaluation criteria and their expectations, while not a legal requirement, are important benchmarks that cities around Michigan should strive to achieve to achieve their planning and development goals. For the Public Participation Plan component in particular, the Best Practices suggest contemporary methods for connecting with community with the intent of reaching out to stakeholders who may not typically be at the table.

NORWAY'S STRATEGY FOR IMPROVING PUBLIC PARTICIPATION

A guiding strategy begins with a vision of the future that the community hopes to achieve. Goals are broad statements that, if completed, help achieve a piece of that vision. Objectives are the key actions and results that should be undertaken to help complete the goal. The Norway Public Participation Plan proposes the following strategy to support the City's existing public engagement efforts:

Vision: By targeting outreach efforts to established stakeholder organizations and age groups in Norway that are not typically at the table, we will take steps to grow participation on City issues while becoming more inclusive of the demographics in the area. As a forward-thinking community, Norway will experiment with innovative and proactive methods for engagement that will allow us to connect with residents and understand their needs.

Goal: By 2021, the City will see increased participation in the community across multiple demographics as observed by public meeting attendance, social media engagement, surveys returned, and involvement in innovative activities.

Objective: Increased youth participation on city issues, particularly community development activities.

Objective: Increased engagement with seniors by working more closely with the Senior Center to present during lunch events.

Objective: Grow enthusiasm and stakeholder involvement in the Downtown by supporting the DDA and its meetings.

Goal: New, proactive methods for public participation will be tested and measured for their impact on community understanding and familiarity on issues.

Objective: As opportunities present themselves, the City of Norway will test the use of engaging community participation activities and track their effectiveness.

Objective: Applicants on new development projects of significant size will be encouraged to provide public informational and feedback opportunities prior to filing land use applications.

Goal: The City will develop and maintain a database of contacts and a collection of tools for outreach to assist in communication efforts on community news, events, and activities.

Objective: Beginning in 2019, the Planning Commission will review and consider public engagement activities that occurred over the year as part of its Annual Report and make recommendations for updates.

Objective: Beginning in 2019, the City will maintain a customer satisfaction survey as part of its development application package. The results of surveys over the year will be summarized within the planning commission's Annual Report.

Objective: The City will periodically review its database of stakeholders and organizations to ensure it is up-to-date and inclusive of the major segments of the community in Norway.

Goal: The City will employ various methods to entice the public to attend public meetings and input opportunities when feedback is necessary.

Objective: The City will consider the possibility of coordinating public input activities with future planned events to tap into an existing audience.

Objective: The City will consider daily life factors, such as typical work schedules, dinnertime, and childcare needs as it schedules meetings and attempt to make accommodations when it is necessary.

HOW PUBLIC PARTICIPATION HAPPENS IN NORWAY

Public participation may be solicited for a number of reasons in city government. Public meetings are the most traditional method of getting city government information out to the community, but how does the community learn about these meetings? In the event a person misses a meeting on a topic, where else can they turn for information? The following sections provide information on the range of communication tools and methods that the city employs, where they happen, and attempts to identify the major stakeholder organizations and partners that should be reached on projects to connect with a broad cross section of the community.

TRADITIONAL METHODS FOR SHARING INFORMATION IN NORWAY

The MEDC's *Redevelopment Ready Communities* program breaks down engagement methods into two types; traditional and proactive. Traditional methods include the tools and practices that have been commonly used by communities for decades. They are the tried and true tools that residents have grown accustomed to and their effectiveness and efficiency is a reason why they are still used today.

Public meetings

Public meetings in Michigan require compliance with the [Open Meetings Act](#), a State law that requires all meetings of public bodies (including all city councils, boards, and commissions) to follow basic rules that ensure transparency in government. This includes responsibilities for governments to post the dates, times, and location of meetings; the inclusion of public comment opportunities; and assurance that all decision-making actions of the body will happen where the public is able to witness it.

New to public meetings and want to know how to get involved? Check out the [City of Norway's website](#) to find the regular meeting schedule of the City's various bodies. The City Council is the legislative body in Norway and it has the final say on local laws, known as *ordinances*. Other bodies provide important recommendations and assist the City on specialized topics, like planning and zoning, parks and recreation, or other matters.

You should expect to arrive just prior to the start of a meeting, as the order of business typically begins at the published meeting start time. If you wish to speak on a particular topic, it may be helpful to come with prepared notes and plan to address your points in under five minutes. There are typically two **public comment** periods on the agenda that will be announced as the order of business proceeds. Depending on the body's established rules, there may be varying time lengths permitted for commenters, or one of the comment periods may be set aside for only comments on the items listed on the agenda. In the case of Norway's City Council, the first public comment period is for discussion of agenda items and limited to five minutes, while the second is on non-agenda items and limited to three minutes. The chair of the board you are attending should announce these details, if they are relevant. The public body may vary on its level of formality and public comments do not require a response from the body, but they may engage in conversation when they feel it is important. Remember to be respectful to the public officials you are addressing; they are our neighbors who are volunteering their time and trying their best to make Norway a better place.

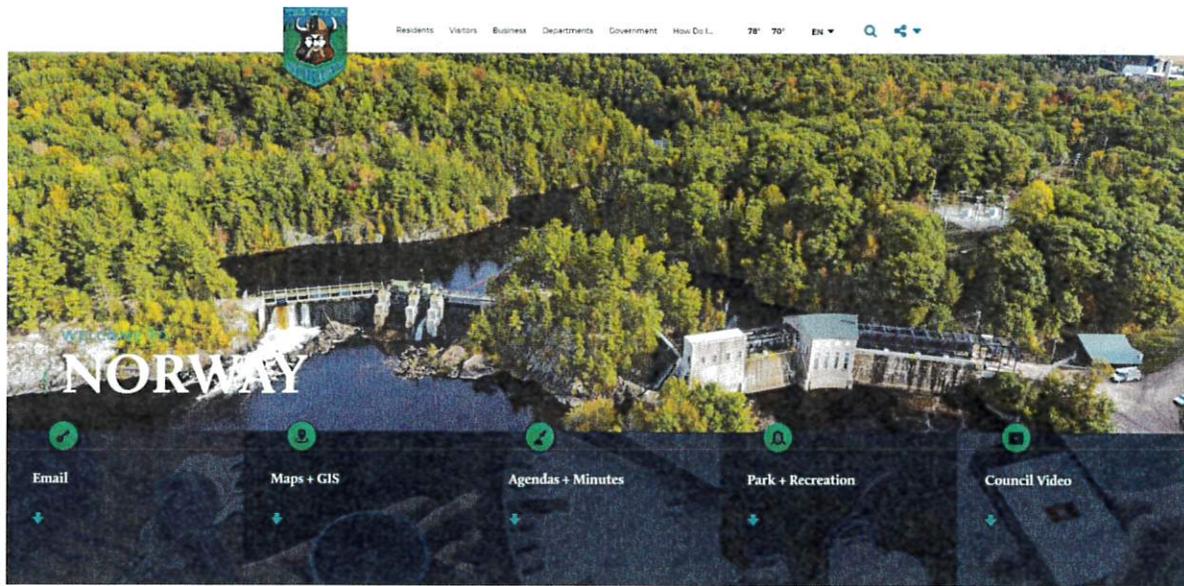
Some Public Meetings also include a special type of public comment referred to as a **public hearing** on a specific topic, such as the rezoning of a parcel of land, or on the passage of a new ordinance. This

happens in addition to regular public comment and if you plan on speaking on this topic, those thoughts should be held until the hearing is officially opened. This opportunity allows a stakeholder more time and a chance for dialog with the public body they are addressing.

If you would like to address the body but cannot attend a meeting due to other circumstances, you are welcomed to **write a letter** to that body and your communication will be shared or summarized at its next meeting after receiving it, as time permits.

The Norway City Website

The City of Norway has a website and it can be found at: <http://www.norwaymi.gov/>. It is where a resident can expect to find all relevant and important information that the City shares. It provides a wide range of information, including: important dates, plans and ordinances, forms, city news, and can be a portal to reach other important information for a resident. Checking the City website is a resident's surest bet for finding the most up-to-date information in Norway.



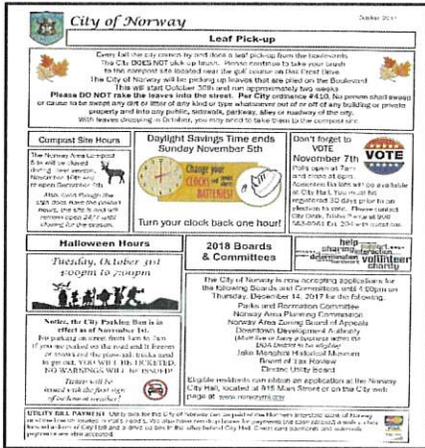
Newspaper Announcements and Press Releases

Frequently, the City will utilize our local newspapers as a means of distributing information. Sometimes this is a legal requirement for public meetings and hearings. Other times, the City may be interested in sharing news on events and happenings using a **press release** that summarizes the details of what is being announced, allowing the media to read and share the relevant pieces of information in their articles. In the past, Norway has used press releases to announce actions like public hearings, community events, and construction updates. The



[Daily News](#) is Norway's newspaper of general circulation and for that reason, the City coordinates with the paper on posting its notices and press releases. For access, a resident may purchase a subscription to have the paper delivered to their home or visit the website.

Utility Bills and Monthly Newsletter



The City of Norway's official newsletter is can be found on the City's website, Facebook, and is conveniently mailed monthly to all residents receiving a utility bill. The one-page two-sided newsletters carry important local news, notifications of construction projects, events, and announcements going on within the city.

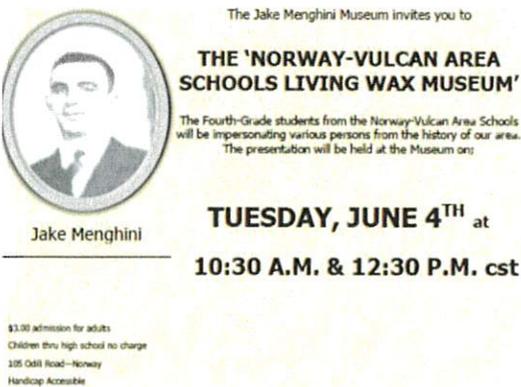
The monthly newsletter also provides updates on the developments of Norway's various board and committees, including current vacancies. If you're looking to get involved in community volunteering, the newsletter is a great place to get a start!

Postcard Mailings

When the City needs to reach out to all residents on a time-sensitive topic, such as a survey or an upcoming meeting, it has an opportunity to use postcard mailings to all residential addresses within Norway. This is a low-cost method that allows to City to capture the attention of residents on a wide scale while providing basic details on the upcoming opportunity.



Flyers Posted in Public Locations



Public meeting locations, such as those listed on pages 11- 13, are common locations where stakeholders may find flyers and notices posted. Typically, a flyer may be affixed to the front doors, a bulletin board, or display case upon entering the building. This method gives building users the opportunity to view the schedules and notices as they visit a location for other business.

PROACTIVE METHODS FOR PUBLIC PARTICIPATION

Proactive methods include the tools and practices that have been increasing in popularity among community developers in recent years. They may use modern technology or attempt to connect with residents on a more personal level to understand the complexity of an issue.

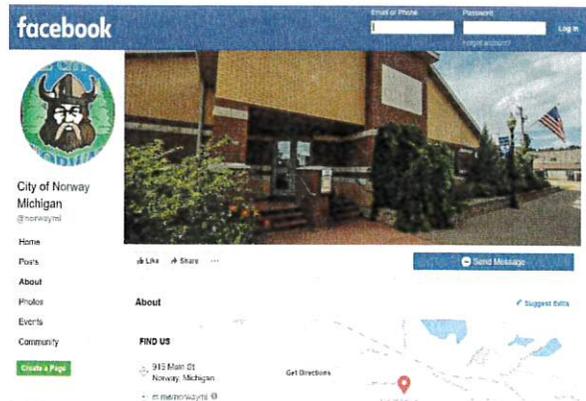
Community workshops and informational sessions

When the highest level of engagement is needed, the City Manager, elected officials, department heads, and consultants will work together to host workshops and information sessions for connecting with residents on a particular topic. This type of activity is less formal than a public meeting and allows a greater level of information sharing between both parties. Most recently, the City held a joint meeting workshop between the City Council and Planning Commission to discuss the development of this public participation plan and to test our practical methods of obtaining input at meetings. Through this practice, local leaders experienced a hands on activity that could be affordably modeled for future engagement activities. In a workshop or information session, the public is the primary audience. These types of meetings are typically advertised across a variety of methods, including the website, Facebook, and the use of postcard notices.



Social Media

Among the many web-based social media platforms available, the City makes use of Facebook to communicate with the users connected with the [City of Norway](#). Quick highlights and links to more in-depth features on the City website are commonly shared on its Facebook page, in addition requests for proposals and notifications regarding scheduled events. Users may interact with the City's page administrator or other users to share information and stay up to speed with the latest developments. As of the summer of 2019, 1,328 people were following updates from the City's Facebook page.



Subcommittee Report-Outs at Local Partner Meetings

Sometimes even with significant effort put into promotion, local public meetings can be sparsely attended. Competing responsibilities and busy schedules make attending a public meeting a challenge for some; however, Norway city leaders have expressed an interest in a thoughtful approach to information sharing: taking the information directly to our partners and presenting it at their meetings. For example, if the DDA is considering a volunteer clean-up event in the downtown and looking for support, a small subcommittee of

members could attend an upcoming Lions Club meeting to provide details and answer questions. A little bit of extra effort can pay off in the long-run when it comes to information sharing!

Stakeholder interviews and focus groups

Directly connecting with individual stakeholders and small groups of similar individuals, such as seniors or young adults, allows the City to understand the needs and wants of the community in a more personal fashion. When it becomes clear that a particular group may be affected by a decision, or if the City wants to learn what the perspective is from this group, it may engage stakeholders using interviews and focus groups. The City Manager actively supports this form of engagement by meeting with stakeholder groups on their own turf; for example, meeting with the student government group at the high school or attending meetings at the Senior Center. In the future, the City may solicit interviewees or participants for focus groups through the various stakeholder organizations listed on page 10.

Community surveys and crowdsourcing

Surveys are helpful tools for acquiring a broad sample of conditions and opinions from the community and may take the form of a paper survey, or a web-based questionnaire. The City expects to begin utilizing Survey Monkey, an online tool, for conducting future surveys to assist in outreach efforts on a range of topics. When the City provides a survey, it has expressed that both paper and electronic means should be used to reach the greatest number of residents while providing paper surveys at various locations. After returned surveys are compiled, trends can be observed and reported which helps decision makers make more informed decisions about the community. Commonly, the City will announce a survey is open through various other outreach methods, including the website, Facebook, postcard mailings, and announcements at meetings.

STAKEHOLDERS IN NORWAY

The stakeholders of Norway make the City the vibrant and culturally-rich place that it is. Norway encompasses many different organizations and partners that help build community and connect our residents. Through communications and networking among these groups through various methods, the City may expand its reach to include many residents that may not otherwise find out about important City information.

The following list of stakeholder organizations attempts to encompass all the local organizations that have a presence in Norway. It is assumed that, by sharing information with the organizations listed below, their individual members will be made aware of the opportunities and events the City announces.

Stakeholder organizations and partners in communication

Organization	Affiliation	Recommended Method of Outreach
The Current	Local media	Mail/Email/Call
Community Channel 7	Local media	Mail/Email/Call
WJMN Escanaba Channel 3	Local media	Mail/Email/Call
WJMR 101.5 FM	Local media	Mail/Email/Call
WMIQ 1450 AM	Local media	Mail/Email/Call
Luft's Advertiser	Local media	Mail/Email/Call
WLUC Marquette Channel 6	Local media	Mail/Email/Call
WBUP Marquette Channel 10	Local media	Mail/Email/Call
FoxUP Marquette Channel 12	Local media	Mail/Email/Call
WLUK Green Bay Channel 11	Local media	Mail/Email/Call
WNMU 90.1 FM	Local media	Mail/Email/Call
WIMK 93.1 FM	Local media	Mail/Email/Call
WZNL 94.1 FM	Local media	Mail/Email/Call
The Daily News Iron Mountain	Local media	Mail/Email/Call
Dickinson Area Community Foundation	Community organization	Mail/Email/Call
Dickinson Iron Community Services Agency	Community organization	Mail/Email/Call
Norway Area Community Foundation	Community organization	Mail/Email/Call
American Legion Post 145	Community organization	In-person/Call
Norway VFW Post 4581	Community organization	In-person/Call
Vulcan-Norway-Loretto Lions	Community organization	In-person/Call
Norway-Vulcan Area Schools	Education/K-12	Mail/Email/Call
Bethany Lutheran Church	Faith-based	In-person/Call
Good Shepherd Lutheran Church	Faith-based	In-person/Call
Community Bible Chapel	Faith-based	In-person/Call
Evangelical Covenant Church	Faith-based	In-person/Call
First Baptist Church of Norway	Faith-based	In-person/Call
St. Mary Catholic Church	Faith-based	In-person/Call
Grace United Methodist Church	Faith-based	In-person/Call
Dickinson Area Chamber of Commerce	Business	Mail/Email/Call
Dickinson Area Economic Development Alliance	Business	Mail/Email/Call
Norway Downtown Development Authority	Community/Business	Email/In-person/Call
Dickinson County Library – Solomonson Branch	Community/cultural	In-person/Call
St. Vincent de Paul Society	Community non-profit	In-person/Call
Norway-Vulcan Senior Center	Seniors	In-person/Call

PUBLIC VENUES WHERE ENGAGEMENT HAPPENS

Norway City Hall

915 Main Street

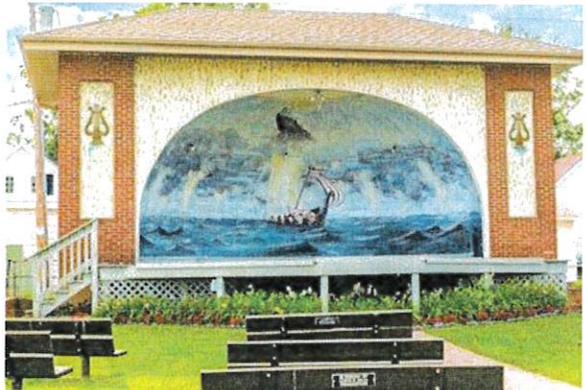
City Hall is the main administrative office for the City of Norway and many of its departments. City Hall is a location where residents may go to pay taxes and utility bills, and as such, provides an excellent location for advertising public meetings. The building is ADA accessible and includes a Council Chamber room with a capacity of 100 on the main floor. The basement level has a much larger room that may be used when more space is needed.



Norway's Band Shell Park

Main Street, adjacent to City Hall

Live performances by various artists are held at the Band Shell on Main Street almost every week through the summer. The consistency of these nearly weekly events make it an great venue for connecting with local stakeholders that gather here. Simple methods like distributing flyers and word-of-mouth could be highly effective for information sharing without disturbing the ambiance of the performance.



Norway High School Auditorium

300 Section Street

Norway-Vulcan Area Schools are a primary institution in the community and as a result, they are a central point of pride and connections. A wide share of residents were once past students, current faculty, or have family members who are current students. This makes the public school system an ideal partner in local outreach and communication activities. The high school is a modern facility which includes a large auditorium capable of seating 750 for larger-scale activities that cannot be accommodated at City Hall or other mid-sized venues.



Marion Park

Marion Park Road, off US Highway 8

Family friendly picnic park with pavilion. Park includes a soccer field and tennis courts. The annual Community Easter Egg Hunt is held here each year and brings in hundreds of area residents, dozens of sponsors, and greatly contributes to the character of the community. The event’s Facebook page has a following of 1,098 users which suggests this could be a prime opportunity for coordinating community outreach efforts on issues of local importance in the Spring each year.



Dickinson County Library, Solomonson Branch

620 Section Street

Norway’s local branch of the Dickinson County Library system is located at the intersection of US-2 and Section Street, making it a centrally-located and easily accessible location among the neighborhoods of Norway. Libraries are devoted to the mission of sharing information, education, and building community, so this makes our local librarians the perfect partners for helping to inform local residents about upcoming community issues and events. Additionally, residents who may lack internet access or are unable to afford service at their home may use the library to connect to the City’s website to stay informed.



Mike’s on Main

616 Main Street

Partnering with a local downtown business is another idea for changing up the typical public meeting and by holding events at a venue with adequate seating that serves food and refreshments, it may help entice stakeholders while avoiding competition with mealtimes. It also has an addition benefit or encouraging the support of local businesses. Mike’s on Main is a mainstay in the downtown and has opened its doors to public meetings, such as the CUPPAD Regional Commission and local service organization meetings like Kiwanis and Lions Club in the past. Although this method might not be suited for every occasion, working with



local businesses can be a great way to make stakeholders feel comfortable and at home in their surroundings. Examples of a good time to use this method might include lunchtime meetings or workshops.

American Legion

621 Main Street

The American Legion Post 145 is Norway’s local chapter of this respected veteran’s organization. The Legion has a long history of commitment to community support and their meeting hall is a practical location for larger-scale events in the downtown. If the City decided to partner with the Legion, it’s hall would make an ideal location for a downtown design open house where people could feel free to drop by at their convenience.



Crossroads Alliance

130 O’Dill Drive



In 2008 Bethany Lutheran Church and Grace United Methodist Church came together with the help of volunteers and built the Crossroads Alliance. Both churches are community-minded and share a common purpose with local government in their missions to improve the quality of life and well-being in the area. The larger building houses both churches with greater capacity classrooms, conference room, and public meeting spaces that can accommodate many guests and have been willing to open their doors to gatherings of friends and neighbors in the past. Ample parking at both institutions allows for convenient access for busy events.

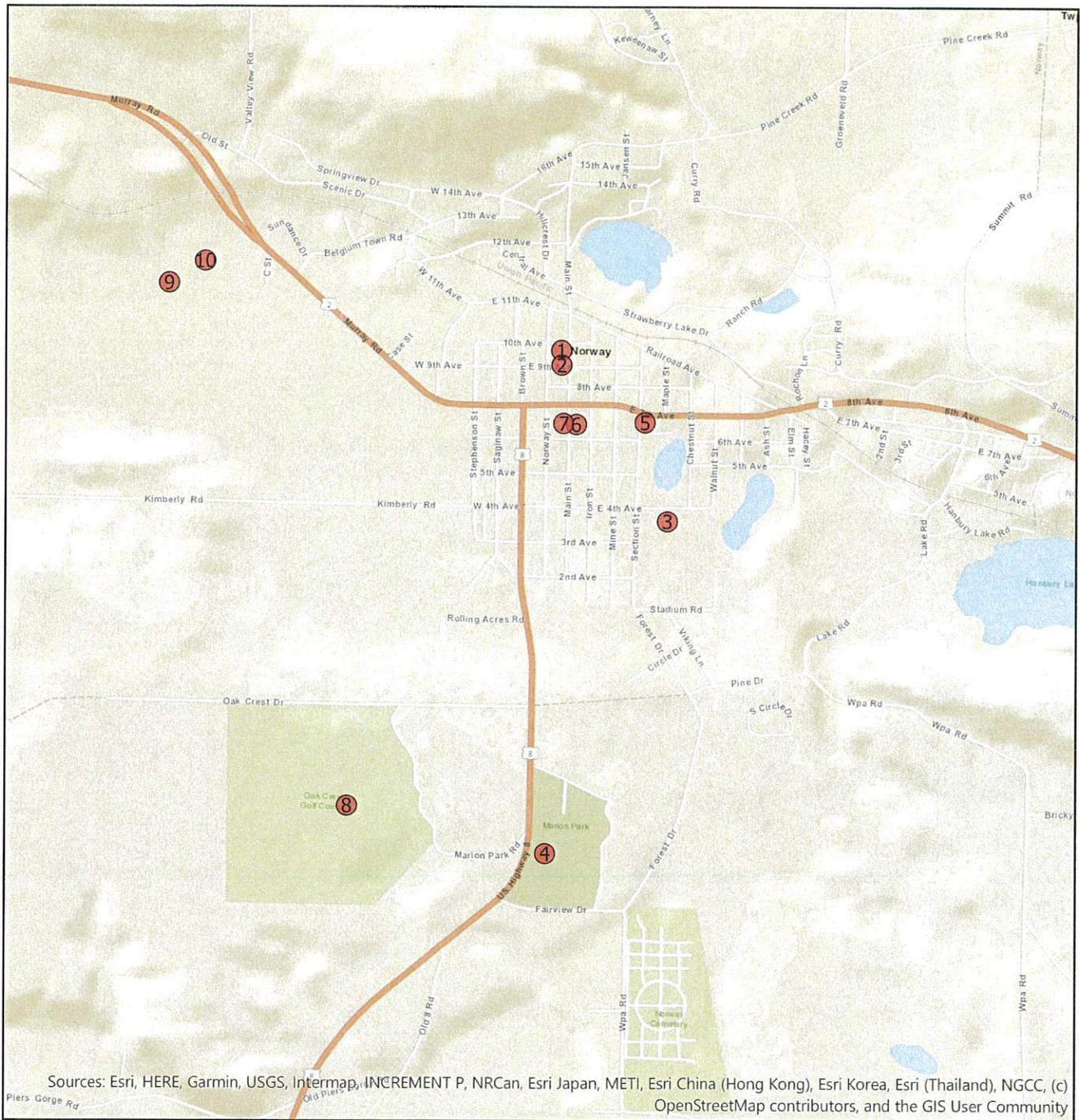
Oak Crest Golf Course

1475 US Highway 8

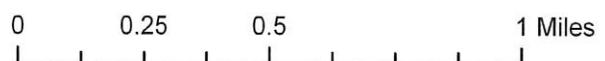
The Oak Crest Golf Course offers a scenic and relaxing location for mid-to large sized gatherings. This versatile location provides catering options for all times of the day. Whether it’s a casual event or something more formal, Oak Crest could be a worthwhile option for future public engagement meetings, such as a volunteer recognition event.



City of Norway Public Participation Plan



1. City Hall - 915 Main Street
2. Band Shell - Main Street, adjacent to City Hall
3. Norway High School - 300 Section Street
4. Marion Park - Marion Park Road
5. Dickinson County Solomonson Branch Library - 620 Section Street
6. Mike's on Main - 616 Main Street
7. American Legion - 621 Main Street
8. Oak Crest Golf Course - 1475 US Highway 8
9. Cornerstone Ministries - 130 O'Dill Drive
10. Evangelical Covenant Church - 120 O'Dill Drive



REVIEW AND EVALUATION OF PUBLIC ENGAGEMENT EFFORTS

What sort of growth has there been in public engagement efforts since adopting this strategy? As time goes on, the City should regularly check in on the success of its outreach activities by evaluating the outcomes each year. A basic *customer satisfaction*-type survey provided directly after an event could be an effective method for determining how things went at a public workshop. As the City considers its investment in an annual Survey Monkey account, it may keep a generalized response form active on the city website all year long. The results of this survey could be easily exported into graphs and charts for inclusion in an end of year report, such as the Planning Commission's Annual Report. A sample public engagement event satisfaction survey is provided in on the following pages.

Feedback and constructive criticism from surveys as those suggest above should be thoughtfully considered. As stakeholders see their concerns addressed and alternative solutions provided, it may lead to a greater willingness for residents to attend, engage, and support community goals in the future.



City of Norway

P.O. Box 99 - 915 Main St., Norway, MI 49870 - Ph. 906-563-9961 - Fax 906-563-7502 - norwaymi.gov

RESOLUTION 2019-24

RESOLUTION TO ESTABLISH A POLICY ON PUBLIC PARTICIPATION

WHEREAS, the Michigan Economic Development Corporation's Redevelopment Ready Communities program is a best practices program for enhancing a community's planning, zoning, and development activities intended to improve community development outcomes; and

WHEREAS, the application of each of the best practices in the program will lead to certification as a Redevelopment Ready Community which provides additional development resources to the City; and

WHEREAS, the Redevelopment Ready Communities' practices for public participation includes expectations for the use, application, and tracking of public engagement efforts; and

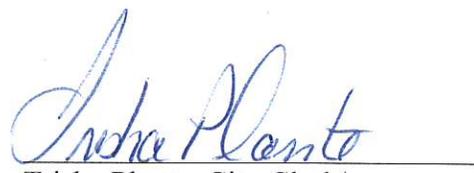
WHEREAS, the City Council recognizes that a higher level of community engagement is supportive of building a more responsive and inclusive community.

NOW THEREFORE BE IT RESOLVED, that

- 1) Acceptance of the Public Participation Plan. The City Council receives and accepts the *Norway Public Participation Plan: A Guide to Community Engagement in the City of Norway* and regards it as policy for the City's future public engagement efforts.
- 2) Consultant's Consideration of the Public Participation Plan. The City Council recommends an administrative policy that requires all consultants hired by the City to consider the applicability of the Public Participation Plan and how methods recommended in the plan may be applied in their actions on community development projects as work is undertaken in the City of Norway.
- 3) City Assistance to Developers on Soliciting Public Input. The City Council recommends an administrative policy that staff will make recommendations and provide meeting location support to developers interested in obtaining early feedback on large-scale site plans ahead of development review submission.
- 4) Tracking Efforts on Public Engagement. The City Council recommends administrative policy that staff will track the effectiveness of various public participation methods and include this information in the Planning Commission's future Annual Report documents.

Entered this 16th day of December 2019


Candy Brew, Mayor


Trisha Plante, City Clerk
Attest:

Sample Public Engagement Satisfaction Survey

1. What event did you attend?

2. When did the event take place?

Date

3. How were you made aware of this event?

- | | |
|--|--|
| <input type="radio"/> City website or calendar of events | <input type="radio"/> Newspaper |
| <input type="radio"/> Flyer or postcard | <input type="radio"/> Monthly newsletter |
| <input type="radio"/> Social media (e.g. Facebook) | <input type="radio"/> Word of mouth (friends or neighbors) |
| <input type="radio"/> TV or radio announcement | <input type="radio"/> Direct invitation from event coordinator or City leaders |

Other (please specify)

4. Did you feel like you had an opportunity to share your perspective or contribute at this event?

- Yes
- No
- If answered "No" please explain.

5. Please rate your perspective on the following:

The program was well-organized	<input type="radio"/>				
Event coordination staff was helpful and friendly	<input type="radio"/>				
Staff members were knowledgeable on topics presented	<input type="radio"/>				
The date and time of the event was convenient	<input type="radio"/>				
The information shared at the event was at an appropriate level for the audience	<input type="radio"/>				

6. In the future, would you recommend attending public meetings like this to your family, friends, and neighbors?

Would not recommend

Would highly recommend